Hello Amazon Seller Performance Team,

Our featured Offer Eligibility has been removed due to the fluctuation of the shipping template.

It was the core mistake of my team member. He was newly hired and didn't have proper knowledge of the amazon policy about shipping template.It was an human error, he was trying to edit the shipping templates because we have changed our shipping service

I will not allow any employee to change the shipping charges from now on, as it is against the amazon policy and I am fully aware about the policy. Also, To keep the customer satisfaction bar high, My company has decided to offer free shipping from all of our products.

I am giving you surety that it will not happen from now onwards, we will not fluctuate any shipping charges or template.

Please activate the Featured Offer eligibility on our account now.

Thank You